

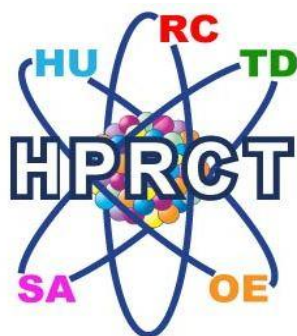


**HPRCT Schedule
2008**

Monday - June 16, 2008

Time		Training/ Workshop/ Activity/ Topic	Presenter	Location
Start	End			
8:00 AM	5:00 PM	Root Cause Analysis- Practitioner Workshop	Dr. Ty Tonkinson	Hazel McCallion A
8:00 AM	12:00 AM	Root Cause- Beyond the Lab: Field Data Collection and Supporting Analyses	Terry J. Herrmann	Hazel McCallion B
8:00 AM	12:00 AM	Human Performance 202 – Getting More Out of Human Performance Training	Rob Fisher	Hazel McCallion C
1:00 PM	5:00 PM	Managing Defenses in Human Performance	Tony Muschara	Hazel McCallion B
1:00 PM	5:00 PM	Change Management and Organizational Alignment Working Sessions	Gil Crosby	Hazel McCallion C

Note: See <http://hprct.org> for details



HPRCT Schedule 2008

Tuesday - June 17, 2008

Time		Activity/Topic	Presenter	Location
7:00 AM	8:00 AM	Breakfast		Graydon Hall CD
8:00 AM	8:10 AM	Welcome and Logistics	Paul Zippel	Graydon Hall AB
8:10 AM	8:50 AM	Keynote Speaker - Opening Address	Murray Elston	Graydon Hall AB
8:50 AM	9:00 AM	Break		Graydon Lobby
9:00 AM	9:50 AM	Procedure Use and Adherence. Why Expectations are not enough?	Martin Tulett	Graydon Hall AB
9:50 AM	10:00 AM	Break		Graydon Lobby
10:00 AM	10:50 AM	How Deviation Potential Drives Procedure Use and Adherence Problems	Rob Fisher	Graydon Hall AB
10:50 AM	11:00 AM	Break		Graydon Lobby
11:00 AM	11:50 AM	Tools and Techniques for Improving Procedure Compliance	Ben Marguglio	Graydon Hall AB
12:00 PM	1:00 PM	Lunch		Graydon Hall CD
1:00 PM	1:50 PM	Panel Discussion on Experiences Related to Procedure Adherence Successes	Elston, Tulett, Fisher, Marguglio, INPO	Graydon Hall AB
1:50 PM	2:00 PM	Break		Graydon Lobby
2:00 PM	2:50 PM	Changing Procedure Use Behaviour through Changing Experiences	PU & A Team	Graydon Hall AB
2:00 PM	2:50 PM	Tools and Techniques to Change Procedural Adherence	PU & A Team	Graydon Hall CD
2:00 PM	2:50 PM	Perceptions on the Importance of Procedure Adherence	PU & A Team	Hazel McCallion A
2:00 PM	2:50 PM	Use of Training to Reinforce Procedure Adherence	PU & A Team	Hazel McCallion B
2:50 PM	3:00 PM	Break		Graydon Lobby
3:00 PM	3:50 PM	Discussion Follow-up from Breakout Sessions	PU & A Team	Graydon Hall AB
4:00 PM	5:00 PM	Mingle and Mix	NA	TBD
5:00 PM	TBD	Bruce Power Reception - Tribute to Oscar Peterson	NA	Courtyard

Wednesday - June 18, 2008

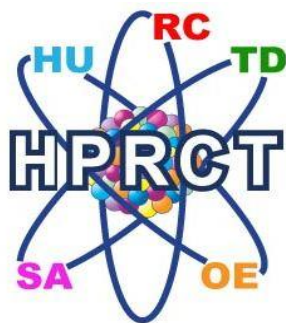
Time		Activity/Topic	Presenter	Location
7:00 AM	8:00 AM	Breakfast		Graydon Hall CD
8:00 AM	8:10 AM	Welcome and Logistics	Paul Zippel	Graydon Hall AB
8:10 AM	8:50 AM	Building a World's Best Corrective Action Program at Bruce Power	Robert Fisher	Graydon Hall AB
8:50 AM	9:00 AM	Break		Graydon Lobby
9:00 AM	9:50 AM	Management Oversight of and Involvement in the Corrective Action Program. A Recipe for Excellence	Steve McDougall	Graydon Hall AB
9:50 AM	10:00 AM	Break		Graydon Lobby
10:00 AM	10:50 AM	Impact in the Regulatory Environment of HU and CA Programs	Frank Saunders	Graydon Hall AB
10:50 AM	11:00 AM	Break		Graydon Lobby
11:00 AM	11:50 AM	A Risk Based Approach to Resilient Human Performance (HU)	Tony Muschara	Graydon Hall AB
12:00 PM	1:00 PM	Lunch		Graydon Hall CD
1:00 PM	1:50 PM	Safety Culture: More than a Program or Doomed to Fail (HU)	Gil Crosby	Graydon Hall AB
1:00 PM	1:50 PM	Pickering Inter-Station Bus Event (OE, RC)	Jennifer Noronha	Hazel McCallion A
1:00 PM	1:50 PM	The Good, the Bad and the Ugly (SA)	Jack Martin	Hazel McCallion B
1:00 PM	1:50 PM	Fundamentals: Making Them the Basics (RC)	Tim Ayers	Hazel McCallion C
1:50 PM	2:00 PM	Break		Graydon Lobby
2:00 PM	2:50 PM	Re-Engineering Cause Analysis at Idaho Nuclear Labs (RC)	Keven Butler	Graydon Hall AB
2:00 PM	2:50 PM	Environment Dictates Behavior (HU)	Joseph M. Latham	Graydon Hall CD
2:00 PM	2:50 PM	Develeoping Performance Indicators to Measure Effectiveness of Corrective Actions (TR)	Fred Forck	Hazel McCallion A
2:00 PM	2:50 PM	Human Error Assessment on the Trip Events at NPPs (HU)	Yong-Hee Lee	Hazel McCallion B
2:00 PM	2:50 PM	Recent OE: SOER 2007-02 Intake Structure Blockage (OE)	Terry Herrmann	Hazel McCallion C
2:50 PM	3:00 PM	Break		Graydon Lobby
3:00 PM	3:50 PM	Are We Too Close to It. The Usefulness of 3rd Party Review (RC)	Terry Herrmann	Graydon Hall AB
3:00 PM	3:50 PM	Preventing Station Gaps Through Knowledge Retention and Transfer (HU)	Jeffrey Germain	Graydon Hall CD
3:00 PM	3:50 PM	Cultural Controls and Success Models	Fred Forck	Hazel McCallion A
3:00 PM	3:50 PM	Reprise of the 2007 G.J. Duffy Safety Culture Pesentation to CAPOG (HU)	Greg Duffy	Hazel McCallion B
3:00 PM	3:50 PM	Cross Company Communication and Collaboration...The Missing Key to Unlocking OE (OE)	Richard W. MacAlmon	Hazel McCallion C
4:00 PM	5:00 PM	Mingle and Mix	NA	TBD

Thursday - June 19, 2008

Time		Activity/Topic	Presenter	Location
7:00 AM	8:00 AM	Breakfast		Graydon Hall CD
8:00 AM	8:10 AM	Welcome and Logistics	Paul Zippel	Graydon Hall AB
8:10 AM	8:50 AM	How to Perform An Effective Program Self-Assessment	Dr. Tyrone Tonkinson	Graydon Hall AB
8:50 AM	9:00 AM	Break		Graydon Lobby
9:00 AM	9:50 AM	CANDU Owners Group's Perspective on Human Performance	John Froats	Graydon Hall AB
9:50 AM	10:00 AM	Break		Graydon Lobby
10:00 AM	10:50 AM	INL Human Performance Qualification Program	Joy Rule	Graydon Hall AB
10:50 AM	11:00 AM	Break		Graydon Lobby
11:00 AM	11:50 AM	Institutionalizing Behaviour Changes as a Corrective Action	Fred Forck	Graydon Hall AB
12:00 PM	1:00 PM	Lunch		Graydon Hall CD
1:00 PM	1:50 PM	How to Tell a Manager "Your baby is ugly". Delivering a Tough Message (HU)	Dr. Tyrone Tonkinson	Graydon Hall AB
1:00 PM	1:50 PM	Outage Condition Report Rapid Trending (TR)	Graham Humphrey	Hazel McCallion A
1:00 PM	1:50 PM	Premise Analysis - "The Error Carried Forward" (RC)	Joseph Latham	Hazel McCallion B
1:00 PM	1:50 PM	Selling Corrective Actions or Aligning Management and Workforce	John S. Carroll	Hazel McCallion C
1:50 PM	2:00 PM	Break		Graydon Lobby
2:00 PM	2:50 PM	Process Redesign: A Team Based Approach to Optimize Corrective action Implementation (RC)	Danen Heath	Graydon Hall AB
2:00 PM	2:50 PM	Management Sponsorship - How Much do we Really Want	Kay Gallogly	Graydon Hall CD
2:00 PM	2:50 PM	Change Management	Adriene Allen	Hazel McCallion A
2:00 PM	2:50 PM	The Use of HRA as a Proactive Human Factors Analysis (HU)	Johanna Oxstrand	Hazel McCallion B
2:00 PM	2:50 PM	HU Topic - Need Title	Corrine Draesner	Hazel McCallion C
2:50 PM	3:00 PM	Break		Graydon Lobby
3:00 PM	3:50 PM	Are We Getting Dumber Because of Smarter Corrective Actions? (RC)	John R. Marshall	Graydon Hall AB
3:00 PM	3:50 PM	Building an Effective Self-Assessment Program (SA)	Jon Taverner	Graydon Hall CD
3:00 PM	3:50 PM	How to Perform Local Trending and Stay Out of Trouble (TR)	Terry Herrmann	Hazel McCallion A
3:00 PM	3:50 PM	INPO Evaluation Trends in HU	Tom Kriesel	Hazel McCallion B
3:00 PM	3:50 PM	SOER Handling (Q & A)	Paul Zippel	Hazel McCallion C
4:00 PM	TBD	Mingle and Mix	NA	TBD

Friday - June 20, 2008

Time		Activity/Topic	Presenter	Location
Start	End			
7:00 AM	8:00 AM	Breakfast		Graydon Hall CD
7:45 AM		Leave for Bruce Power Tour	Judi Chambers	Hotel Lobby
8:00 AM	8:10 AM	Welcome and Logistics	Paul Zippel	Graydon Hall AB
8:10 AM	8:50 AM	Atomic Energy of Canada Limited	Kathy Smith	Graydon Hall AB
8:50 AM	9:00 AM	Break		Graydon Lobby
9:00 AM	9:50 AM	Responding to an NRC Supplemental Inspection - 95002	Dorian Conger	Graydon Hall AB
9:50 AM	10:00 AM	Break		Graydon Lobby
10:00 AM	10:50 AM	STARS 2007 CAP Team Results	Jack Martin	Graydon Hall AB
10:50 AM	11:00 AM	Break		Graydon Lobby
11:00 AM	11:50 AM	A New Approach to Bounding Extent of Cause/Condition Assessments	Stephen Davis and Chester Rowe	Graydon Hall AB
11:50 AM	12:00 PM	Fairwell- See you in 2009!		Graydon Hall AB



2008