



Bob Delaney

Member of Provincial Parliament
Mississauga - Streetsville

June 16, 2008

***To Delegates of the 14th Annual Human Performance -
Observation/ Root Cause/ Corrective Action/ Trending/ Self-Assessment/
Operation Experience (HPRCT) Conference***

Dear Friends,

On behalf of the people of Ontario, I extend warmest greetings to the organizers and delegates of the 14th Annual (HPRCT) Human Performance Conference. The 2008 Conference is hosted by Bruce Power, and is held in Canada for the first time.

On June 16, 2008 Mississauga will welcome more than 150 international delegates and industry leaders. With presenters from Canada, the United States, the United Kingdom and Europe, the conference will focus on human factors design tools, organizational factors and safety culture, knowledge management and performance management.

I congratulate the industry for your commitment to continued improvement and high standards of excellence. This year's theme is *Get it Straight 2008*. I am sure you will benefit from participating in the multi-faceted programs, and sharing your experience.

As the Member of Provincial Parliament for Mississauga-Streetsville, I wish you a productive conference, and encourage you to visit historic Streetsville, which has the highest concentration of heritage buildings in the City of Mississauga.

Sincerely,

A handwritten signature in blue ink that reads 'Bob Delaney' with a stylized flourish at the end.



Bob Delaney
Member of Provincial Parliament
Mississauga-Streetsville