

24th ANNUAL HUMAN PERFORMANCE ROOT CAUSE TRENDRING CONFERENCE  
 Marriott Riverwalk in San Antonio, Texas  
 June 19-22, 2018

Time	Tuesday, JUNE 18 General Session								Time	Wednesday, JUNE 19 General Session								Time	Thursday, JUNE 20 General Session								Time	Friday, JUNE 21 Workshops							
7:00 - 8:00	Breakfast								7:00 - 8:00	Breakfast								7:00 - 8:00	Breakfast								7:00 - 8:00	Breakfast							
8:00 - 8:10	Welcome & Logistics- Charles Major, President HPRCT								8:00 - 8:10	Welcome Back/Daily Logistics- Charles Major, President HPRCT								8:00 - 8:10	Welcome Back/Daily Logistics- Charles Major, President HPRCT								Room	Arkansas	Rio Grande / Gunison	Platte	White River I	White River II			
8:10 - 9:00	<b>Making Connections &amp; Understanding Them</b> Rob Fisher								8:10 - 9:00	<b>The Hidden Science of Reliability</b> Scott Griffith								8:10 - 9:00	<b>The Five Principles of Human Performance</b> Todd Conklin								8:00 - 12:00	Introduction to Clean Language Interviewing (CLI)	How to conduct a Learning Team	Staff Rides	Deviation Analysis - A leader-led process for improving a just and restorative culture	High Reliability Organization Full Day Workshop			
9:00-9:10	Break								9:00-9:10	Break								9:00-9:10	Break																
9:10-10:00	<b>High Performance and HRO: where do I start?</b> Bert Slagmolen								9:10-10:00	<b>The Blame Paradox</b> Bob Nelms								9:10-10:00	<b>Seven Maritime Disasters We All Should Know</b> James Morrison																
10:00-	Break								10:00-	Break								10:00-	Break																
10:10-11:00	<b>What I Learned From Bill Corcoran Beyond Root Cause Analysis</b> Dick Swanson								10:10-11:00	<b>Human Performance Implementation: A Short History and How to Ensure Success- The Factor to Go to the Next Level</b> Shane Bush								10:10-11:00	<b>This Will Hurt a Bit: What Every Organization Needs to Learn from the Cryptocurrency Crisis in the Northwest</b> Joe Estey								12:00 - 1:00	Arkansas	Rio Grande / Gunison	Platte	White River I	White River II			
11:00-	Break								11:00-	Break								11:00-	Break																
11:10-12:00	<b>Hive-Mind Solutions in the Era of Accelerating Complexity</b> Brian Hughes								11:10-12:00	<b>Making Connections between HuP, HRO, RE, and RCA: Is there a right place and right time for each?</b> Riz Shah								11:10-12:00	<b>Culture Change that's Built To Last: Six Questions That Lead To Success</b> Jeremy Jordan/Greg Smith								LUNCH								
12:00-13:00	LUNCH								12:00-13:00	LUNCH								12:00-1:00	LUNCH																
13:00 - 13:50	<b>The Joint Application of HP and RCA Principles on an Actual Serious Incident</b> Bob Latino and Beth Lay								13:00 - 13:50	<b>Lessons Learned from Analysis of Serious Industry Events - A Crucial Conversation</b> Fred Lake								13:00 - 13:50	<b>The "T" in the Three Legged Stool of HPRCT</b> Steven Prevette								Room	Arkansas	Rio Grande / Gunison	Platte	White River I	White River II			
13:50-	Break								13:50-	Break								13:50-	Break								13:00 - 17:00	Introduction to Clean Language Interviewing (CLI)	Shifting Our Focus from Investigating to Learning	The Essential Must-Do's in Sustaining HPI Years After the Roll Out	Best Practices for Leading Incident Analysis Teams	High Reliability Organization			
14:00 - 14:50	<b>Table Talk Session</b>								14:00 - 14:50	<b>Poster Session</b>								14:00 - 14:50	<b>My Organization Wants to Become an HRO - Now What? (Case Study: How ConocoPhillips Canada is Establishing and Sustaining an HRO)</b> Kimberly Iverson																
14:30-15:00	BREAK								14:30-15:00	BREAK								14:30-15:00	BREAK								ROOM	Arkansas	Rio Grande / Gunison	Platte	White River I	White River II			
ROOM	Arkansas	Rio Grande / Gunison	Platte	White River I	White River II	Colorado I	Colorado II	Arkansas	Rio Grande / Gunison	Platte	White River I	White River II	Colorado I	Colorado II	Arkansas	Rio Grande / Gunison	Platte	White River I	White River II	Colorado I	Colorado II														
15:00 - 15:50	Reliable and Agile Organizing -- Two Sides of the Same Coin Annette Gabauer	Interactive Human Performance 101 - Engagement Roadmap (PART 1) Mike Beier	Using Metrics to Monitor Performance Improvement - Real-Time Indicators "Data that does make a difference" Rick Foote	Let's Rock & Roll: Practices for Ensuring a Great Start to an Incident Analysis Rick Foote	Hands on HPI training- Donnie Duffee	When Right was Right - How We Got There Mike Munsil	Round Table: Why Organizations Fail to Learn: Developing a Learning Organization Driven By Curiosity not Consequences Joe Estey	7 Questions for a High Reliability Mindset Lauren Mooney	Shifting the Model of Investigating in Biotechnology: The Biogen Story Natalie Upchurch	Making the Connection to Future Performance: Moving Past Yesterday's News Jayson Bower	Advanced Defence Systems Failure Analysis Methods Amit B	Principles and the Power of Storytelling to Improve Human Performance Rob Cuello & Shannon Cartier Pacific Northwest National Laboratory	Creating Adaptive Capacity Workshop Asher Balkin & Beth Lay	Event Learning / RCA: A Facilitated, Audience-Driven Session About the State of Root Cause Analysis Bob Nelms	Culture-Dialogues - Explore a Practical Tool to Develop a Safety Culture Annette Gebauer	Kepner Tregoe and Sologic: how Two RCA Methods Compliment Each Other Brian Hughes and Michael Curran-Hays	Domtar's journey in the Human Performance philosophy Michael Paquette	How to get top leadership support or how to support top leadership John Shaeffer	RCA of a Business Loss due to Contaminated Raw Material Dana Walker	Generating and Maintaining Buy In and Support for Investigations Joseph Longworth	Using a change platform to create a HRO safety culture within a sector: the case of creating continuous improvement and collective learning between Railway organisations Robert Taen														
15:50 - 16:00	20 Min NETWORK???? Break								15:50 - 16:00	Break								15:50 - 16:00	Break																
16:00 - 16:50	Making Connections to Create a HRO at Distribution Center -- a Case Study Dorion Jansson	Interactive Human Performance 101 - Engagement Roadmap (PART 2) Mike Beier	CAP - Executive Drivers for Performance Gary Close	Functional Stupidity-- the Positives and Pitfalls Tanya Hewitt	How to Create and Sustain HPI Advocates Alvin Davis	We Finished the Interview, Now What? Richard Swanson	Observing Training & Operating Experience through a different lens Jason Brustad	Four Ways You are Contaminating Interview Answers and How to Overcome Them Sharon Small	Human Performance : What separates the implementation winners and losers Shane Bush	Roundtable: Metrics that Matter--How we track, evaluate and use Leading and Lagging Indicators to Improve Performance Joe Estey	Learning Teams vs. Latent Cause Analysis: An Unbiased Comparison by a Practitioner that Uses Both Wes Havard	Leader- Inspired Safety: 4 must- have skills that build cultural excellence David Crouch	Operations Excellence Through People - The Silver Bullet Mark Turri	Investigation as Combining RCA Methodology with Learning Teams Scott Weaver	Managing Risk in Human Space Flight with High Reliability and Resilience as Foundational Factors Timothy G. Riley	Reacting when things go wrong, and how to improve without poor outcomes Tanya Hewitt	Managing Distractions, a Dynamic Learning Activity James Newman	Improving Written Guidance Quality and Usage Rob Fisher	How "Learning to see" benefits occupational safety John A. Dony	Interviewing from Start to Finish Jack Martin	Using HRO concepts to make organizations more proactive: the case of Schiphol Maryse Schermelehorn														
18:00									18:00	Evening Reception								18:00																	