

**25th ANNUAL HUMAN PERFORMANCE ROOT CAUSE TRENDING CONFERENCE**  
 Cheyenne Mountain Resort in Colorado Springs, Colorado  
 June 18-21, 2019

Time	Tuesday: JUNE 18 General Session-								Time	Wednesday: JUNE 19 General Session-								Time	Thursday: JUNE 20 General Session-								Time	Friday: JUNE 21 WorkShops:								
7:00 - 8:00	Breakfast								7:00 - 8:00	Breakfast								7:00 - 8:00	Breakfast								7:00 - 8:00	Breakfast								
8:00 - 8:10	Welcome & Logistics- Charles Major, President HPRCT								8:00 - 8:10	Welcome Back/Daily Logistics- Charles Major, President HPRCT								8:00 - 8:10	Welcome Back/Daily Logistics- Charles Major, President HPRCT								8:00 - 8:10	Room	Arkansas	Rio Grande / Gunnison	Platte	White River I	White River II			
8:10 - 9:00	<b>Making Connections &amp; Understanding Them</b> Rob Fisher								8:10 - 9:00	<b>The Hidden Science of Reliability</b> Scott Griffith								8:10 - 9:00	<b>The Five Principles of Human Performance</b> Todd Conklin								8:00 - 12:00	Introduction to Clean Language Interviewing (CLI)	8hr	How to conduct a Learning Team	4hr	Staff Rides	4hr	Deviation Analysis - A leader-led process for improving a just and restorative culture	4hr	High Reliability Organization Full Day Workshop
9:00-9:10	Break								9:00-9:10	Break								9:00-9:10	Break																	
9:10-10:00	<b>High Performance and HRO: where do I start?</b> Bert Slagmolen								9:10-10:00	<b>The Blame Paradox</b> Bob Nelms								9:10-10:00	<b>Seven Maritime Disasters We All Should Know</b> James Morrison																	
10:00-	Break								10:00-	Break								10:00-	Break																	
10:10-11:00	<b>What I Learned From Bill Corcoran Beyond Root Cause Analysis</b> Dick Swanson								10:10-11:00	<b>Human Performance Implementation: A Short History and How to Ensure Success- The Factor to Go to the Next Level</b> Shane Bush								10:10-11:00	<b>This Will Hurt a Bit: What Every Organization Needs to Learn from the Cryptocurrency Crisis in the Northwest</b> Joe Estey																	
11:00-	Break								11:00-	Break								11:00-	Break								Sharon Small	Bob Edwards	Bert Slagmolen, Annette Gebauer, Laurin Mooney, Elizabeth Lay	Rob Fisher	Rey Gonzalez, Ron Farris					
11:10-12:00	<b>Hive-Mind Solutions in the Era of Accelerating Complexity</b> Brian Hughes								11:10-12:00	<b>Making Connections between HuP, HRO, RE, and RCA: Is there a right place and right time for each?</b> Riz Shah								11:10-12:00	<b>Culture Change that's Built To Last: Six Questions That Lead To Success</b> Jeremy Jordan/Greg Smith																	
12:00 - 13:00	LUNCH								12:00 - 13:00	LUNCH								12:00 - 1:00	LUNCH								12:00 - 1:00	LUNCH								
13:00 - 13:50	<b>The Joint Application of HP and RCA Principles on an Actual Serious Incident</b> Bob Latino and Beth Lay								13:00 - 13:50	<b>Lessons Learned from Analysis of Serious Industry Events - A Crucial Conversation</b> Fred Lake								13:00 - 13:50	<b>The "T" in the Three Legged Stool of HPRCT</b> Steven Prevette								Room	Arkansas	Rio Grande / Gunnison	Platte	White River I	White River II				
13:50-	Break								13:50-	Break								13:50-	Break								Duration	Introduction to Clean Language Interviewing (CLI)	4hr	Shifting Our Focus from Investigating to Learning	4hr	The Essential Must-Do's in Sustaining HPI Years After the Roll Out	4hr	Best Practices for Leading Incident Analysis Teams	High Reliability Organization	
14:00 - 14:50	<b>Table Talk Session</b> Tables set up by color with same questions- we could provide and/or project a map with countdown timer								14:00 - 14:50	<b>Poster Session</b> Let us think about logistics: What % of people will attend? How many poster will each interested person want to visit? getting 5-10 people around a poster how long should it take?								14:00 - 14:50	<b>My Organization Wants to Become an HRO - Now What? (Case Study: How ConocoPhillips Canada is Establishing and Sustaining an HRO)</b> Kimberly Iverson																	13:00 - 17:00
14:50-15:00	BREAK								14:50-15:00	BREAK								14:50-15:00	BREAK								Sharon Small	Sahika Korkmaz	Shane Bush	Rick Foote	Rey Gonzalez & Ron Farris					
ROOM	Arkansas	Rio Grande / Gunnison	Platte	White River I	White River II	Colorado I	Colorado II	ROOM	Arkansas	Rio Grande / Gunnison	Platte	White River I	White River II	Colorado I	Colorado II	ROOM	Arkansas	Rio Grande / Gunnison	Platte	White River I	White River II	Colorado I	Colorado II													
15:00 - 15:50	<b>Reliable and Agile Organizing -- Two Sides of the Same Coin</b> Annette Gabauer	<b>Interactive Human Performance 101 - Engagement Roadmap (PART 1)</b> Mike Beier	<b>Using Metrics to Monitor Performance Improvement - Real-Time Indicators</b> "Data that does make a difference" Rey Gonzalez & Ron Farris	<b>Let's Rock &amp; Roll: Practices for Ensuring a Great Start to an Incident Analysis</b> Rick Foote	<b>Hands on HPI training.</b> Donnie Duffee	<b>When Right was Wrong was Right - How We Got There</b> Mike Munsil	<b>Round Table: Why Organizations Fail to Learn: Developing a Learning Organization Driven By Curiosity not Consequences</b> Joe Estey		<b>7 Questions for a High Reliability Mindset</b> Lauren Mooney	<b>Shifting the Model of Performing Investigations in Biotechnology: The Biogen Story</b> Natalie Upchurch	<b>Making the Connection to Future Performance: Moving Past Yesterday's News</b> Jayson Bower	<b>Advanced Defence Systems Failure Analysis Methods</b> Amit B	<b>Principles and the Power of Storytelling to Improve Human Performance</b> Rob Cuello & Shannon Carter Pacific Northwest National Laboratory	<b>Creating Adaptive Capacity Workshop</b> Asher Balkin & Beth Lay	<b>Event Learning / RCA: A Facilitated, Audience-Driven Session About the State of Root Cause Analysis</b> Bob Nelms		<b>Culture-Dialogues - Explore a Practical Tool to Develop a Safety Culture</b> Annette Gebauer	<b>Kepner Tregoe and Sologic: how Two RCA Methods Complement Each Other</b> Brian Hughes and Michael Curran-Hays	<b>Domtar's journey in the Human Performance philosophy</b> Michael Paquette	<b>How to get top leadership support or how to support top leadership</b> John Shaeffer	<b>RCA of a Business Loss due to Contaminated Raw Material</b> Dana Walker	<b>Valerie Bernard, Ph.D.</b>	<b>Using a change platform to create a HRO safety culture within a sector: the case of creating continuous improvement and collective learning between Railway organisations</b> Robert Taen													
15:50 - 16:00	20 Min NETWORK???? Break								15:50 - 16:00	Break								15:50 - 16:00	Break																	
16:00 - 16:50	<b>Making Connections to Create a HRO at Distribution Center -- a Case Study</b> Dorien Janssen	<b>Interactive Human Performance 101 - Engagement Roadmap (PART 2)</b> Mike Beier	<b>CAP - Executive Drivers for Performance</b> Gary Close	<b>Functional Stupidity -- the Positives and Pitfalls</b> Tanya Hewitt	<b>How to Create and Sustain HPI Advocates</b> Alvin Davis	<b>We Finished the Interview, Now What?</b> Richard Swanson	<b>Observing Training &amp; Operating Experience through a different lens</b> Jason Brustad		<b>Four Ways You are Contaminating Interview Answers and How to Overcome Them</b> Sharon Small	<b>Human Performance : What separates the implementation winners and losers</b> Shane Bush	<b>Roundtable: Metrics that Matter--How we track, trend, evaluate and use Leading and Lagging Indicators to Improve Performance</b> Joe Estey	<b>Learning Metrics vs. Latent Cause Analysis: An Unbiased Comparison by a Practitioner that Uses Both</b> Wes Havard	<b>Leader-Inspired Safety: 4 must-have skills that build cultural excellence</b> David Crouch	<b>Operations Excellence Through People - The Silver Bullet</b> Mark Turri	<b>Investigation's Combining RCA Methodology with Learning Teams</b> Scott Weaver		<b>Managing Risk in Human Space Flight with High Reliability and Resilience as Foundational Factors</b> Timothy C. Riley	<b>Reacting when things go wrong, and how to improve without poor outcomes</b> Tanya Hewitt	<b>Managing Distractions, a Dynamic Learning Activity</b> James Newman	<b>Improving Written Guidance Quality and Usage</b> Rob Fisher	<b>"Learning to see" benefits occupational safety</b> John A. Dony	<b>Interviewing from Start to Finish</b> Jack Martin	<b>Using HRO concepts to make organizations more proactive: the case of Schiphol</b> Maryse Schermeahorn													